

Name _____

Communication Review

** Most answers can be found within your notes or by applying what you have learned. Pages in the book are provided for your assistance.**

Mary says to Elizabeth, "I really like your new necklace."

1. Who is the sender in the statement above? (p. 39) _____

2. Who is the receiver? (p. 39) _____

3. What is the message? (p. 40) _____

Elizabeth writes a note to Mary in English class that says "Thanks, I got it this weekend."

4. What is the channel of communication? (p. 44) _____

Mrs. Smith takes up the note from Elizabeth and tosses it into the trash.

5. Would this statement be considered a noise or a barrier? (p. 44-45) _____

6. Explain why _____

7. Would it be considered internal or external? _____

Give an **example** (not the definition) of EACH of the following (p. 44-45):

8. Internal Noise : _____

9. External Noise: _____

10. Internal Barrier: _____

11. External Barrier: _____

12. Why is feedback important to the communication process? (p. 46-47) _____

13. Give an example of a gesture or facial expression that is symbolic and what it means. (Example: Thumb's Up means "good") Note: Keep it appropriate. (p. 155)

14. Explain how communication is irreversible with an example (p. 35) _____

15. Give an example of intrapersonal communication (p. 54) _____

16. Give an example of interpersonal communication. (p. 54) _____

17. Give an example of small group communication. (p. 55) _____

18. Give an example of one-to-group communication. (p. 56) _____

19. List four different channels of mass communication. (p. 56) _____

20. What are the characteristics of an ethical communicator? (p. 58) _____

21. How well do you meet the criteria of being ethical in communication? What areas do you need to work on?

22. What are the characteristics of a responsible communicator? (p. 59) _____

23. How well do you meet the criteria of being responsible in communication? What areas do you need to work on? _____

24. Would your friends, family and teachers consider you to be accessible when it comes to communication?

Why or why not? (p. 60) _____
